

On-Demand



# Improving Program Performance in Government

Government programs are vital investments, and effective program management is essential for their success. As a program manager, you aim to enhance your skills to address challenges related to people, processes, and communications throughout the program life cycle. By aligning, designing, managing, and evaluating program performance, you ensure successful outcomes and benefits delivery.

## Course Objectives

- Program Management Foundations: Understand the establishment of programs as strategic investments aligning with organizational objectives, serving as frameworks for project execution.
- Portfolios, Programs, and Projects: Gain insights into the distinct roles of Portfolios, Programs, and Projects, their interdependence, and their unique purposes within organizational structures.
- Four Phases of Program Management: Learn to navigate the four key phases of the program life cycle, from Pre-Program Preparation to Program Closure, ensuring smooth execution and benefits delivery.
- Achieving Program Success: Explore the common pitfalls leading to program failure, and discover strategies employed by mature Program Management Offices to assess and mitigate risks, ensuring successful outcomes.

## Course Specifications

 CPE Credits 2

 Training Format  
Virtual-Live

 Length 2hs

 Modules 6

**\$205 USD**  
On-Demand

## Agenda

### ▾ Module 1 | Introduction to Program Management

- An introduction to program management.
- Portfolio management, and program management.
- Portfolio and organizational goal alignment.

### ▾ Module 2 | Pre-program Preparation

- Pre-program preparation.
- Building portfolios around capabilities.
- Assessing investment support for strategies.

## Course Materials

As a course participant, you will gain access to:

- The program workbook and handouts (if available)
- Two-year access to our training platform, where you'll be able to revisit course materials and presentations
- Early access to whitepapers, videos, webinars, and blogs

## Credits

Credits from the following organizations are available by completing this program:



**\* Intended for** Change leaders, Project managers, Change management practitioners, Continuous improvement specialists and IT professionals.

### Module 3 | Program Initiation

- Program Initiation.
- Identification and analysis of stakeholders.

### Module 4 | Program Setup

- Program Setup.
- Organizational breakdown structure.
- Cost management and life cycle.

### Module 5 | Delivery of Program Benefits

- Delivery of program benefits.
- Project risk.
- Process improvement.

### Module 6 | Program Closure

- Program closure.
- Identify and notify stakeholders.

## Program Benefits

### ✓ Get your training via Flexible Learning Options

Explore our performance-focused training and certification paths in virtual-live, on-demand, or in-person settings. No matter your chosen format, engage with peers, join focused sessions, and more.

### ✓ Develop a Comprehensive Skill Set for Your Desired Area

Our programs cover strategy, planning, and execution. With over 20 years in the public sector, we guarantee your team excels in decision-making and gains sector-specific expertise.

### ✓ Deliver Efficient Solutions for Your Agency

Elevate your performance management capabilities to enhance project efficiencies and provide performance-based solutions to citizens.

## Bring Performance Institute Training and Certification On-Site to Your Organization

Empower your team with the Certified Government Performance Manager (CGPM) program from The Performance Institute. Gain the expertise to lead performance management initiatives within your organization effectively.

Our program offers two certification options: **a standard certificate with a brief examination and an advanced certificate involving a capstone project. With the advanced certificate, you'll tackle a real-world project from your agency, applying course concepts and receiving expert feedback.**

Upon certification completion, you'll earn both professional distinction and academic credit. The Performance Institute is accredited by the National Association of State Boards of Accountancy (NASBA).

Customize the CGPM program to meet your organization's unique needs. On-site training for groups of seven to 30 ensures optimal utilization of your training budget. Our subject matter experts will collaborate with you to identify specific organizational requirements and tailor the training accordingly.

Interactive exercises based on real-life examples from your organization foster an engaging learning environment while delivering immediate ROI on your training investment. Address specific challenges and align session curricula with your objectives seamlessly.

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For more information on bringing Performance Institute Training on-site to your organization, **call 1-877-992-9521 or email [info@performanceinstitute.org](mailto:info@performanceinstitute.org).**

*Performance Institute is registered with NASBA as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have the final authority on course acceptance for CPE credit. Submit complaints regarding registered sponsors to the National Registry of CPE Sponsors via its website: [www.learningmarket.org](http://www.learningmarket.org).*

## How to Register?

### Mail

Email us with your registration details

[info@performanceinstitute.org](mailto:info@performanceinstitute.org)

### Online

Register online at

[www.performanceinstitute.org](http://www.performanceinstitute.org)

### Call

Call us and we will assist you through your registration process

*\* Additional group and individual discounts may be available. Contact us for more information.*

[1-877-992-9521](tel:1-877-992-9521)

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