

Operational and Procurement Requirements

This two-day course is designed to provide participants with the skills and knowledge to effectively define and manage operational and procurement requirements using the E2ERM (End-to-End Requirements Management) framework. The course will cover key areas such as understanding operational requirements, analyzing operational processes, and conducting business technology landscape assessments.

Course Objectives

• Develop a deep understanding of operational requirements and their integration into business and technical solutions.

• Utilize architectural models, including operational process analysis and business technology landscape assessments to optimize operations.

· Learn how to harvest functional, non-functional, data, and rule requirements to support comprehensive project planning.

• Gain the knowledge needed to support the procurement process, including developing and managing Requests for Proposals (RFPs).

Course Specifications CPE Credits 16 CPE Credits 16 Credits 16 Credits 16 Centry Control Contr

*Intend for Change Leaders, Program / Project Managers, Change Management Practitioners, Business Analysts, Business Architects

Agenda

Module 1 | Understanding Operational Requirements

- Overview of operational requirements and their significance in driving business and technical solutions.
- Recognizing the connection between operational needs and organizational strategy.

Module 2 | Operational Process Analysis

- Techniques for analyzing and optimizing operational processes.
- Aligning operational processes with organizational objectives to improve efficiency and effectiveness.

Module 3 | Business Technology Landscape Analysis

- Assessing the current technology landscape to identify gaps and opportunities.
- Leveraging technology to support operational needs and enhance organizational performance.

Course Materials

As a course participant, you will gain access to:

• The program workbook and handouts (if available)

• Two-year access to our training platform, where you'll be able to revisit course materials and presentations

• Early access to whitepapers, videos, webinars, and blogs

Credits

Credits from the following organizations are available by completing this program:

Module 4 | Harvesting Comprehensive Requirements

• Approaches to gathering functional, non-functional, data, and rule-based requirements.

• Ensuring comprehensive project planning through effective requirements management.

Module 5 | Supporting the Acquisition Process (Request for Proposal - RFP)

- Aligning requirements with the acquisition process.
- Developing and managing effective RFPs to support procurement goals.

Module 6 | Applying Concepts to Real-World Challenges

- Case studies and practical applications of course concepts.
- Addressing specific operational and procurement challenges using the E2ERM framework.

Module 7 | Discussion and Practical Application

- Applying E2ERM concepts to real-world scenarios.
- Engaging in interactive discussions to reinforce learning and address challenges.

Program Benefits

✓ Get your training via Flexible Learning Options

Explore our performance-focused training and certification paths in virtual-live, on-demand, or in-person settings. No matter your chosen format, engage with peers, join focused sessions, and more.

✓ Develop a Comprehensive Skill Set for Your Desired Area

Our programs cover strategy, planning, and execution. With over 20 years in the public sector, we guarantee your team excels in decision-making and gains sector-specific expertise.

✓ Deliver Efficient Solutions for Your Agency

Elevate your performance management capabilities to enhance project efficiencies and provide performance-based solutions to citizens.